

STATE OF DELAWARE PUBLIC SERVICE COMMISSION

861 SILVER LAKE BLVD.
CANNON BUILDING, SUITE 100
DOVER, DELAWARE 19904
TELEPHONE: (302) 736-7500

May 1, 2019

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

Mr. Todd Goodman, Esquire Delmarva Power & Light Company Mailstop 92DC42 PO Box 6066 Newark, DE 19714-6066

Re:

IN THE MATTER OF THE FORMAL COMPLAINT OF JAMES K. COOKE

AGAINST DLEMARVA POWR & LIGHT COMPANY REGARDING A DISPUTED

ACCOUNT (FILED APRIL 22, 2019)

PSC COMPLAINT DOCKET NO. 19-0279

Dear Mr. Goodman:

On April 22, 2019, Mr. James K. Cooke filed with the Delaware Public Service Commission a formal complaint against Delmarva Power & Light Company ("DP&L") under §2.3 of the Commission's Rules of Practice and Procedure (26 DE Admin. Code. §1001-2.3). The complaint has been docketed as PSC Complaint Docket No. 19-0279.

Pursuant to §2.3.2 of the Commission's Rules of Practice and Procedure, I am, with this letter, formally serving you with a copy of this complaint. Under §§2.3.2 and 2.4.1 of those Rules of Practice and Procedure, DP&L is required to file an Answer to the complaint with the Commission within twenty (20) days after service of the complaint. DP&L must serve a copy of that Answer on the complainant and also serve an additional copy upon the Division of the Public Advocate. The submitted Answer should conform to the requirements of §§1.6, 1.7, and 2.4 of those Rules of Practice and Procedure. Please consult those Rules (26 DE Admin. Code 1001) for additional requirements that may be applicable.

Mr. Todd Goodman, Esquire May 1, 2019 Page 2

The service of this complaint and the directive for an Answer does not reflect any decision by the Commission on the merits of the complaint.

If the complainant and the respondent reach an agreement resolving this complaint, the parties should then file the statement required by §2.5.1 of the Commission's Rules of Practice and Procedure.

Pursuant to §1.6.5 of the procedural rules and 29 *Del. C.* §8716(e), I have also caused a copy of this formal complaint to be forwarded to the Division of the Public Advocate.

Finally, pursuant to 26 Del. C. §114(b) (1), DP&L is hereby placed on notice that the costs of this proceeding shall be charged to it.

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Sincerely yours,

Donna Nickerson

Secretary

Enclosures (copy of Complaint)

Certified Mail Certificate #70123460000111187853

cc: PSC Complaint Docket No. 19-0279

Lindsay Orr, Esq. (w/encl)

Regina Iorii, Esquire, Div. of the Public Advocate (w/encl)

Andrew Slater, Public Advocate (w/encl)

Members of the Commission (w/encl)

Matthew Hartigan (w/encl)

Samantha Hemphill (w/encl)

James K. Cooke (Complainant)